



Your guide to 16-18 Student Support at Newcastle College



Welcome to Newcastle College

Your Student Support

At Newcastle College, we aim to provide every student with an outstanding experience. Our Central Support Service (CSS) offers a range of services that help students develop the knowledge, skills and behaviours to reach their full potential. Support may be provided on a one-to-one, discreet or group basis, both in and out of class depending on your support needs. We offer essential support such as:

- Transition and access
- Literacy and numeracy
- Library services
- Specialist learning materials
- Dyslexia and exam access arrangements
- Wellbeing support.

In this guide we will go through the various types of support available to you and how you can access this.

Learning Support

We work closely with curriculum teams to ensure reasonable adjustments are implemented in-line with individualised support plans as we are committed to providing an inclusive environment and offering on-going support while you are studying at Newcastle College. We also offer SEND specific advice, guidance and signposting.

Autism

It's really important to us that we offer the right support to make sure every student gets the most out of their time here. Our Lifeskills Hub provides a quiet space for students which can be accessed between classes. We also offer Easter and Summer Schools to support your transition into college and help you make the best start.

Sensory Support

We provide support to D/deaf, hard of hearing, blind and partially sighted students. We ensure you can fully access the College with specialist support from Communication Support Workers, sighted guiding and with the adaptation of course materials into your preferred format.

Access Support

We offer a dedicated access hub and physiotherapy room and seven hoist facilities across the College. We support with personal care needs and develop individual access plans.

Learning and Physical Difficulties

We provide support with moving, handling and personal care for students with learning difficulties, physical disabilities and medical conditions. Our Lifeskills Hub also offers tailored sessions for learners who wish to work on specific knowledge, skills and behaviours outside of timetabled classes.

Dyslexia

We offer dyslexia screening, exam access arrangements, one-to-one and drop-in specialist support.

Mental Health

We support students with their social, emotional and behavioural wellbeing. This is done through regular support and close relationships with external specialist teams. We also provide a dedicated safe space for learners to access at College when needed.

Counselling

We offer a counselling service, providing a safe and private space for you to openly explore issues you may be experiencing through one-to-one counselling sessions with a fully-accredited counsellor. All information discussed is treated confidentially in accordance with the British Association of Counsellors and Psychotherapists (BACP).

Pastoral Support

The Pastoral Support Team is here to make you feel welcome, inspired and supported as you learn. All students across Newcastle College have access to drop-in, group or one-to-one support. Learning mentors are based across campus and work with you on a wide range of issues including health, wellbeing, and signposting to external services and support.

Learning mentors

Learning mentors are based across campus and work with you on a wide range of issues including health, wellbeing and personal safety, academic support, employability and life skills.

Literacy and Numeracy Support

English and Maths is a key priority for Newcastle College. We have Literacy and Numeracy Learning Mentors who will work closely with you to support engagement in classes including and achievement of qualifications through one-to-one and small group support as well as providing daily drop-in sessions.

Youth Mental Health First Aid

The team have qualified Youth Mental Health First Aiders who can support students who are experiencing mental health distress.

Care Experienced Students

We offer direct support to looked after children and care leavers, working closely with social workers and co-ordinating Personal Education Plans.

Young Adult Carers

If you help to look after someone who has an illness, disability, mental health illness or addiction then we can provide additional support.

Young Parents and Expectant Mothers

It can be difficult to balance studies and being a parent. If you disclose your pregnancy to us we offer support such as a wellbeing risk assessment, liaison with your curriculum team and any other general pastoral support.

Libraries and Learning Spaces

Our library team can support with accessing IT at college, research skills, finding the correct resources you need and a wide range of other things.

Main Library

The main Library is situated in the heart of the Rye Hill Campus and has over 70,000 resources to help you study. Students have access to the Library Catalogue where they can search, access and print all resources and e-resources Newcastle College has on offer.

Learning Spaces

Learning spaces are IT centres where you can drop-in to study independently in a welcoming and secure environment.



Assistive Technology

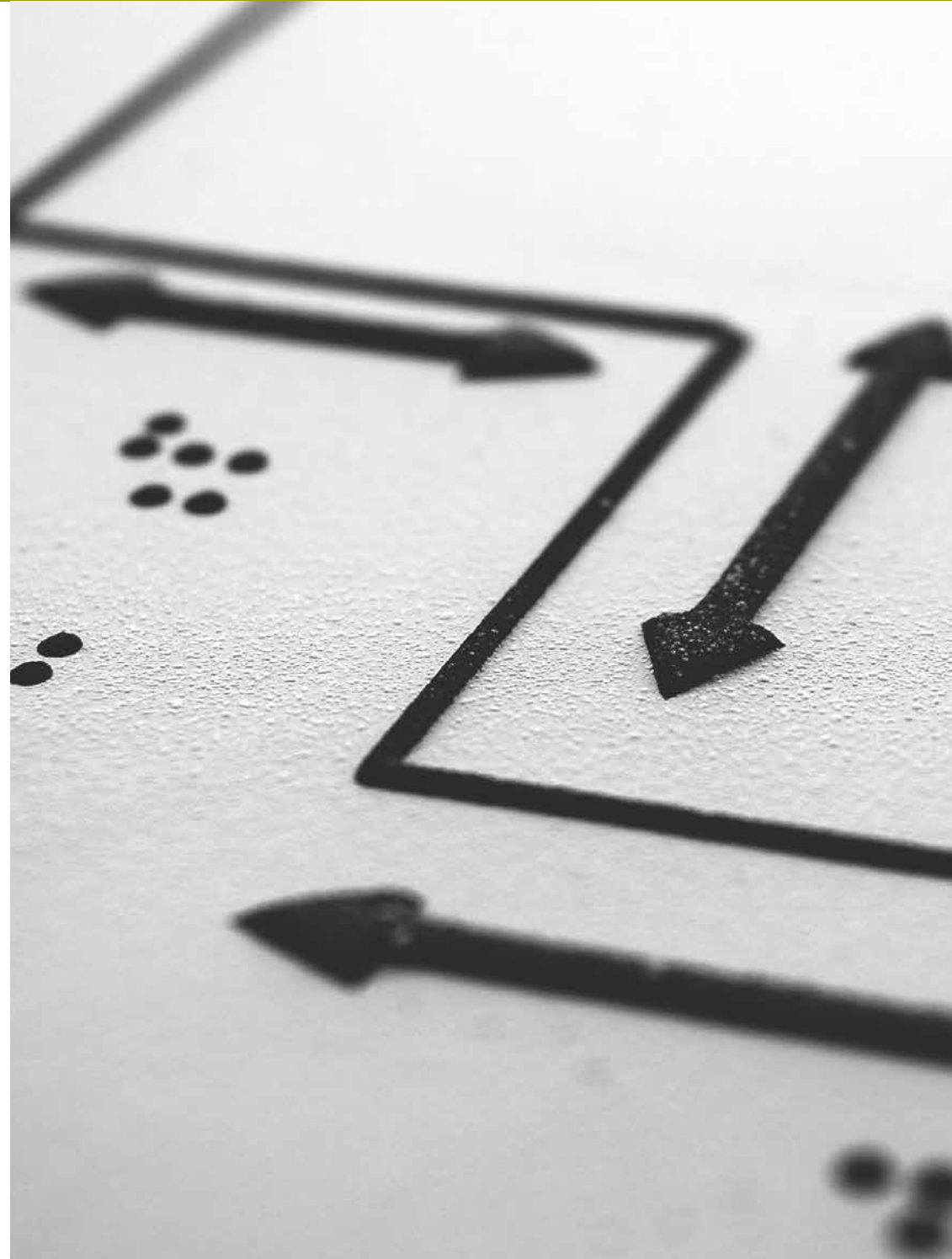
Some students need a little extra support in lessons and independent study. We offer a wide range of assistive technologies and alternative formats that can help.

Assistive Technologies

We can provide specialist equipment and software to help you in lessons. This could be anything from audio calculators to Dictaphones to magnification devices and more.

Alternative Formats

We are specialists in producing and adapting course materials in your preferred format, including braille, large print, audio, subtitles, tactile diagrams and DAISY books.





The Care Leaver Covenant

The Covenant is a promise made by private, public or voluntary organisations to provide support for care leavers aged 16-25 to help them to live independently.

NCG and the Care Leaver Covenant have partnered together to support our care experienced students with progression opportunities.

A Covenant Progression Coordinator is based at Newcastle College within the pastoral support team, as well as supporting students the coordinator can help students register onto the covenant registration portal which matches and prepares students to covenant offers and more generally for their next progression step.

For more information about this, please contact css@ncl-coll.ac.uk



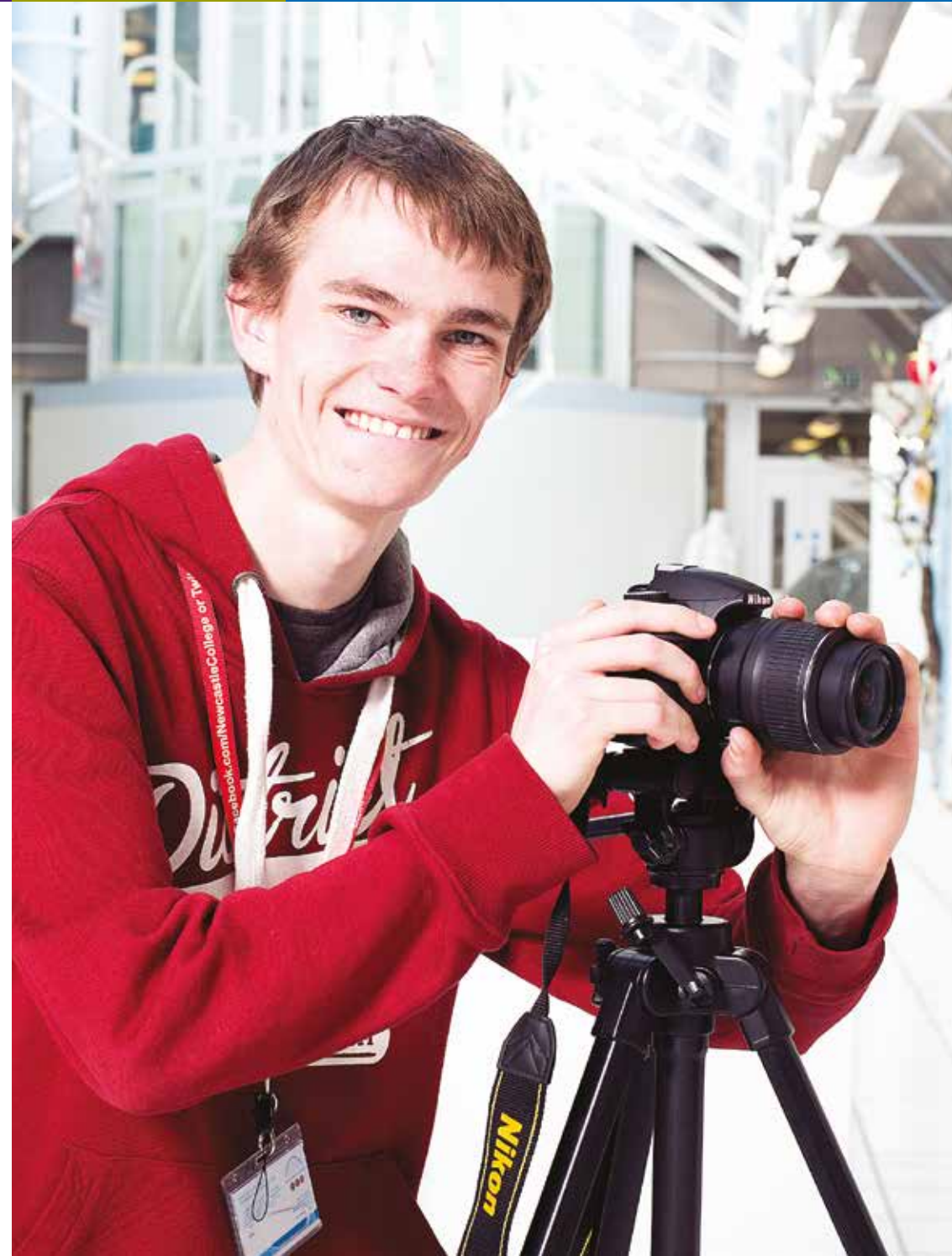
Important contacts

At Newcastle College we are committed to offering you high quality, personalised support. The Central Support Service is here to make sure the support you get meets your needs and enables you to be successful in your learning.

Please get in touch to find out more about how we can help you.

0191 200 4189

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